

Dear Findability User,

From the 1st October the Findability website will be changing

Currently Findability is hosted by an external company and from the 1st of October the website will be bought in house and better linked to the Bristol City Council website: <https://www.bristol.gov.uk/web/bristol-local-offer> .

What are the main changes to the new website?

- **There will be a new website that is easier to navigate and read**
- **There will no longer be an events calendar** – user feedback to us that the event calendar was too difficult to use so instead we'll be looking at sending out newsletters regularly as that's what users preferred.
- **You won't be able to log in and change information on the website** – because we won't have a search engine or an events calendar there will be no need for you to be able to log in and change and information on Findability. We will however keep the website up to date and if you have any suggestions for information you want updated you can email sendplus@bristol.gov.uk.

What are the benefits of these changes?

Being better linked to the Bristol City Council website means Local Offer information on SEND services in Bristol will be easier to find when you use a search engine. It also means people don't need to go to multiple sites to find information and it is easier to find information about other Bristol City Council services.

How do the changes affect me?

You will no longer be able to log in and upload information to Findability. If there is any information you would like to save from the website please do so before the end of the 30th September.

If you are a school and you are registered on Findability your school's information should be available from the school finder: <https://www.bristol.gov.uk/schools-learning-early-years/find-a-school> (contact sendplus@bristol.gov.uk if your details are wrong or missing).

If you are a provider or a service and you are registered on Findability your information will be signposted from other pages as appropriate. If you think your information is missing or wrong contact sendplus@bristol.gov.uk

What should I tell other people who use Findability to find information about my service?

You can tell them the website has been updated. You don't need to worry about changing www.findability.co.uk from any of your documents or websites as this address will continue to redirect to the new website for the foreseeable future.

Can I look at the new website?

The new website is available as a BETA testing site from: <https://www.bristol.gov.uk/web/bristol-local-offer> . We're in the process of talking to parents, carers and young people about the website so it will continue to change over the next few months. If you have any feedback on the new website please email sendplus@bristol.gov.uk. From the 1st October www.findabilitybristol.org.uk will redirect to the new BETA testing site.

What will happen next?

This is a soft launch of the website and we will be working with Bristol Parent Carers and The Listening Partnership to continue developing up the information on the website and look at branding. If you notice any problems or pieces of information missing it would be great if you could email sendplus@bristol.gov.uk. We'll look at a hard launch in the near future.